



Healthy Skin ♣ Healthy Life™

HOW TO REDEEM A JORDAN ESSENTIALS GIFT CERTIFICATE

Choose the items you wish to order and add them to your shopping cart.

Once you have completed your shopping, proceed to “Begin Checkout”.

“Where will this order ship?” (Verify the shipping information displayed and make changes as necessary.)

Click “Continue to Checkout”

“How would you like to ship your order?”
(Shipping or Pick up in Nixa)

Click “Continue to Checkout”

The payment screen will appear - prior to entering your credit/debit card information, PayPal information, or commissions; scroll down the page to: “Redeem Your Gift Certificates Here”.

Enter the Gift Certificate Serial Number, then click “Find”.

Click the dot beside the Gift Certificate Serial Number.

Enter the PIN

Enter “Amount to Apply”.

Click “Apply Gift Certificate”.

If you should “Return to Shopping” after entering your Gift Certificate information, the next time you “Begin Checkout” and enter you payment information you will receive a message that there is a “Shopping Cart Hold” on your Gift Certificate. Contact the home office to have the Shopping Cart Hold released. If you are entering your order after hours; please place your order on hold, create a Trouble Ticket, and wait for assistance from Customer Care. Please DO NOT complete your order with an alternate payment method thinking that it will be easy to correct later.

If you misplace your Gift Certificate information, it can be retrieved under the “Orders” heading then “Gift Certificates” in the drop down menu.

Gift Certificates can be applied to Consultant Orders, Customer Orders, and Hostess Award Orders. At this time Gift Certificates cannot be applied to Party Guest Orders.

